

Morgan Terms

As a design-led furniture manufacturer, we combine British craftsmanship with modern technology to continually enhance our product portfolio, production quality, and customer service.

For any queries, please get in touch on 01243 371111 or email at info@morganfurniture.co.uk

Design

We have a highly qualified team who design our collections and can advise on the practicality and ergonomics of modified or bespoke designs. In addition our CAD facilities and long experience in the furniture industry, allow us to help you plan using dimensioned floor plan layouts.

Specification, IP & Design Copyright

All sizes are nominal and may vary slightly. These may be altered without notice in view of our policy of continuous improvement. If any size is critical, please state this on your order.

The sale of any goods by the company to the customer does not confer any right of license upon the customer to use, exploit or to otherwise utilise any intellectual property right subsisting in or relating to the goods of which the company is otherwise entitled. The unauthorised copying of any of our designs, which are protected by design copyright, may give rise to legal action.

Samples

Should you require further literature, timber polish samples or sample furniture for your project please get in touch to request.

Order Processing

Our office is open: Monday to Thursday 8.45am to 5.15pm Friday 8.45am to 4.30pm. Please ensure your order is in writing and includes all the relevant information relating to polish colour, dimensions and upholstery fabric. We cannot process orders until this is received.

Delivery

Free to England, Wales and Southern Scotland with our transport for all orders in excess of £5000. Our standard delivery terms are for a tailgate delivery.* As a result, please ensure that you have the necessary resource available to unload and install the furniture.

**Tailgate delivery: Our Morgan driver will unload furniture to the edge of the lorry's tailgate.*

Where you require delivery on a specific day or time, or installation of furniture, a separate quotation will be given. Orders with a nett sales value of less than £5000.00 will be subject to a delivery charge. For other areas and for Exports please request a quotation.

Settlement terms

Credit accounts are payable within 30 days from date of invoice.

Standard Terms and Conditions

We draw your attention to the Terms and Conditions of Sale provided to you with the Credit Account Application Form, which are the standard terms recommended by Commercial Interiors UK. All prices are exclusive of VAT.

Upholstery

Upholstery requirements are based on 1400mm width with no repeat, and on a minimum order quantity of 4. For smaller orders, or where the specified upholstery fabrics differ, please request a revised fabric quantity from us. Should specified upholstery fabrics differ from this, we will advise you of the revised quantity required. To simplify the ordering process, we would be pleased to obtain the specified upholstery on your behalf and invoice as upholstered furniture.

However, if you wish to supply a specified upholstery fabric (COM) or leather, including suede alcantara and vinyl, (COL) please ensure that samples of all specified materials are provided with your order. The material quantities required should be received at our factory no later than 20 working days prior to the agreed delivery date.

NB: It is our policy to work with the contract quality upholstery that you may specify, however, we cannot accept responsibility for the suitability or performance of upholstery. We recommend that you obtain advice from your projects local Fire Officer and certification from the upholstery supplier prior to confirming your specification.

Flame Retardancy

We only use Reflex foams suitable for the commercial environment. When specifying fabrics please ensure that they meet the flame retardancy requirements of your project as we cannot accept that responsibility.

Test Certificates

We can supply a flame retardancy certificate for foam and fabric on request. This has to be requested with your order confirmation. The tests take approximately three weeks and the charges will be invoiced to you. Please allow extra time for delivery of the finished goods.

Fabric Suitability

Proprietary treatments are commonly applied to most fabrics to give improved levels of stain resistance. We would also recommend that the Abrasion or Wear Test performance of the fabric, is carefully considered should regular cleaning of heavily soiled items be required. General fabric cleaning advice and instructions are available, please get in touch.

As a guide to minimum Wear Test Levels: Bedroom Loose Furniture: 40,000 + Martindale Rubs Bar Lounge & Dining Areas: 50,000 + Martindale Rubs General Public Areas: 60,000 + Martindale Rubs

Wood Finishes

Using the finest kiln-dried hardwood from PEFC/FSC managed European forests, we offer 4 timber species with a variety of surface finishes. We offer a standard range of 12 polish colours. Because of variations in natural materials, printed colours may differ from the actual product.

Should you wish us to match with a non-standard colour, or a previous order, a sample must be provided by yourself and our subsequent sample match approved by you.

Standard Polish Colours: P30 Natural, P33 Wenge, P54 Light Oak, P55 Light Walnut, P56 Limed Oak, P36 Dark Oak, P37 Walnut, P38 Teak, P59 Grey Oak, P60 Black, P70 White and P80 Warm Black. Non Standard Colour From £500.00 per colour. Please note that colours between batches may differ slightly.